

# West End Neighborhood House

Empowering Individuals, Families, and  
Communities  
Since 1883

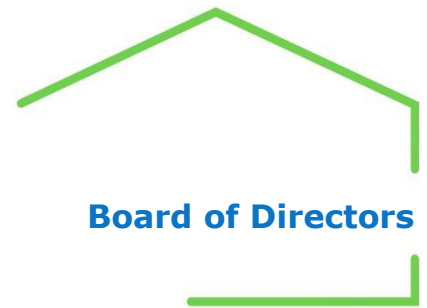
## 2021 Annual Report



**Mission:** West End Neighborhood House provides programs, services, support, and advocacy when and where they are needed, to ensure our families become self-sufficient, and our communities thrive.

**Visit Our House:** 710 N. Lincoln Street, Wilmington, DE 19805 **Online:** [westendnh.org](http://westendnh.org)

*“On behalf of the Board of Directors of West End Neighborhood House, welcome to West End. Whether you are seeking services, an opportunity to volunteer, or are simply interested in our work, we hope you feel at home here. We also invite you to keep abreast of the latest developments by reading our monthly newsletter, which describes the progress West End makes in helping its customers achieve self-sufficiency.”* **Clint Walker, Board President**



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# SERVICES

## COMMUNITY DEVELOPMENT

- Parks and Green Space Revitalization
- Technical Assistance/Small Business Development
- Community Organizing
- Volunteer Opportunities

## EDUCATION

- Technology Instruction
- GED Preparation Classes and Testing
- Individual and Small Group Tutoring
- Basic Reading and Math Skills Instruction
- After School & Summer Prevention Programming
- Scholarship & Financial Aid Application Assistance

## EMPLOYMENT

- Internship Opportunities
- Occupational Skills Training
- Entrepreneurship and Leadership Training
- Job Placement, Retention & Interview Preparation Assistance
- Certification in Environmental Jobs and Agriculture/Horticulture

## FINANCIAL EMPOWERMENT

- Tax Preparation Assistance
- Financial Coaching/Budgeting
- Free Credit Report Review/Evaluation
- Emergency Food, Rent & Utility Assistance

## HOUSING

- Security Deposit Grants/Loans
- Housing Relocation Assistance
- Special Needs Rental Housing
- Pre-Purchase Housing Counseling
- Housing for Former Foster Care Youth
- Affordable Homeownership Opportunities

## YOUTH

- Licensed Childcare
- Counseling & Peer Support
- Case Management for Unaccompanied Youth
- Daily Physical Fitness - (After School and Summer Camp)
- Organized Sports & Recreation (e.g. basketball, track, cheerleading)

#InOurHouse

#PoweredByWestEnd



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# 2021 Outcomes

## Self-sufficiency

**244** Secured Stable Housing

**12** Purchased a Home

## Housing

**83** Earned a GED, HS Diploma, College Degree or Scholarship

## Education

**513** Advanced a Grade or Education Level

**245** Placed in Employment

**68** Earned a Work-Related Credential

## Employment

**497** Engaged in 30 Minutes of Daily Exercise

## Youth

**629** Learned Skills to Avoid Drugs & Alcohol

**133** Volunteers

**2,789** Volunteer Hours

## Community Development

**\$6,183** Average Customer Debt Reduction

## Financial Empowerment

**743** Took Action to Increase Income/Savings or Decrease Debt

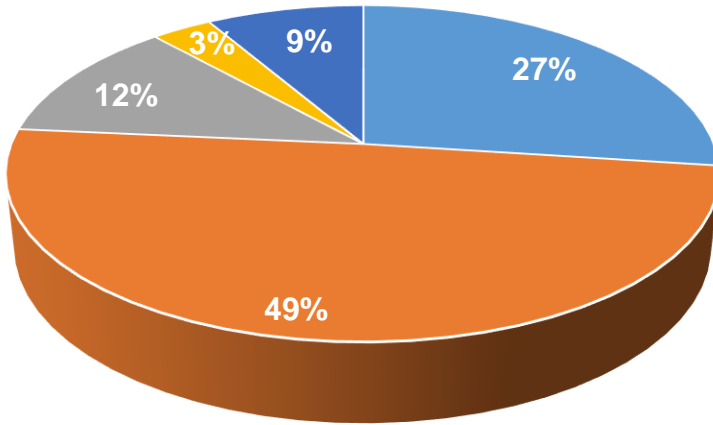
**37,500** Meals Provided

**\$874,159** Assistance Provided to Meet Basic Needs

## Emergency Assistance

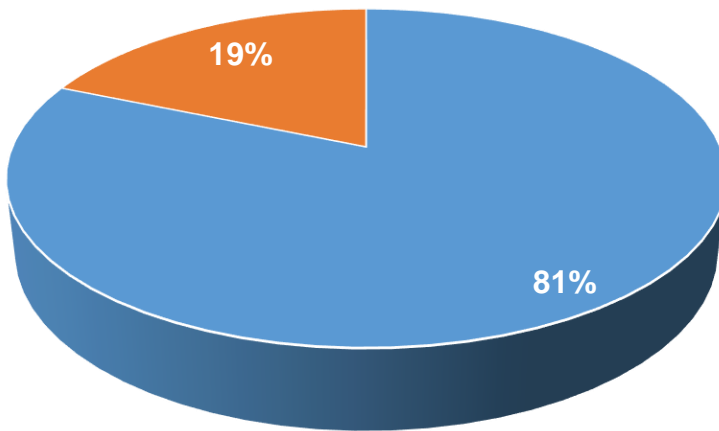
## 2021 Finances (Unaudited)

### 2021 Revenue \$6,227,450



- Contributions
- Government Grants
- United Way
- Programs Service Fees
- Investments & Other Income

### 2021 Expenses \$6,153,855



- Program Services
- Management & General

### 2021 PROGRAM SERVICE EXPENSES

Bright Spot Ventures Social Enterprise	\$322,328
Employment Preparation	\$724,762
Entrepreneurial Programs	\$572,686
Former Foster Care Youth	\$1,600,118
Housing & Financial Management	\$518,540
Management & General	\$1,151,392
Youth Development	\$1,264,029