

SERVICES

HOUSING

- Security Deposit Grants/Loans
- Housing Relocation Assistance
- Pre-Purchase Housing Counseling
- Special Needs Rental Housing
- Housing for Former Foster Care Youth
- Affordable Homeownership Opportunities

EMPLOYMENT

- Job Placement, Retention & Interview Prep. Assistance
- Occupational Skills Training & Certification in Environmental Jobs and Agriculture/Horticulture
- Internship Opportunities
- Entrepreneurship and Leadership Training

EDUCATION

- After School & Summer Prevention Programming
- Technology Instruction
- Basic Reading and Math Skills Instruction
- GED Preparation Classes and Testing
- Individual and Small Group Tutoring
- Scholarship & Financial Aid Application Assistance

YOUTH

- Case Management for Unaccompanied Youth
- Daily Physical Fitness (After School and Summer Camp)
- 'Above Xpectations' Track Team
- Organized Sports & Recreation
- Counseling & Peer Support
- Licensed Childcare

COMMUNITY DEVELOPMENT

- Parks and Green Space Revitalization
- Technical Assistance/Small Business Development
- Community Organizing
- Volunteer Opportunities

FINANCIAL EMPOWERMENT

- Free Credit Report Review/Evaluation
- Tax Preparation Assistance
- Financial Coaching/Budgeting
- Emergency Food, Rent & Utility Assistance

2020 Outcomes

HOUSING

59 Purchased a Home

258 Secured Stable Housing



EMPLOYMENT

225 Were Placed in Employment

75 Earned a Work-Related Credential



EDUCATION

127 Earned a College Degree, HS Diploma or GED

296 Advanced a Grade or Education Level



YOUTH

287 Got 30 Minutes of Daily Exercise

511 Learned Resistance Skills to Avoid Drugs & Alcohol



COMMUNITY DEVELOPMENT

\$1,273,000 Dollars Invested in the Community

93 Entrepreneurs Trained and/or Financed



FINANCIAL EMPOWERMENT

\$2,836 Average Customer Debt Reduction

1,521 Took Action to Increase Income/Savings or Decrease Debt



EMERGENCY ASSISTANCE

51,338 Meals Provided

\$704,000 In Direct Assistance Provided to Meet Basic Needs



West End
Neighborhood
House

West End Neighborhood House

COVID-19 Community Response

387

Local businesses stabilized
or assisted



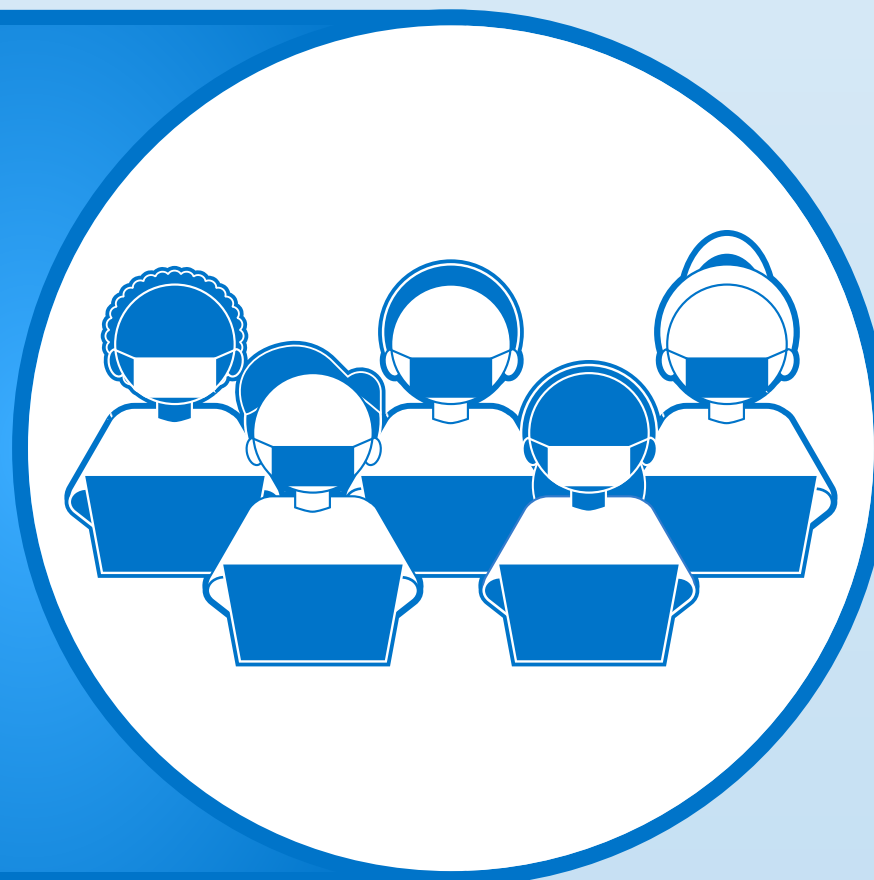
4,315

Individuals receiving
emergency food resources



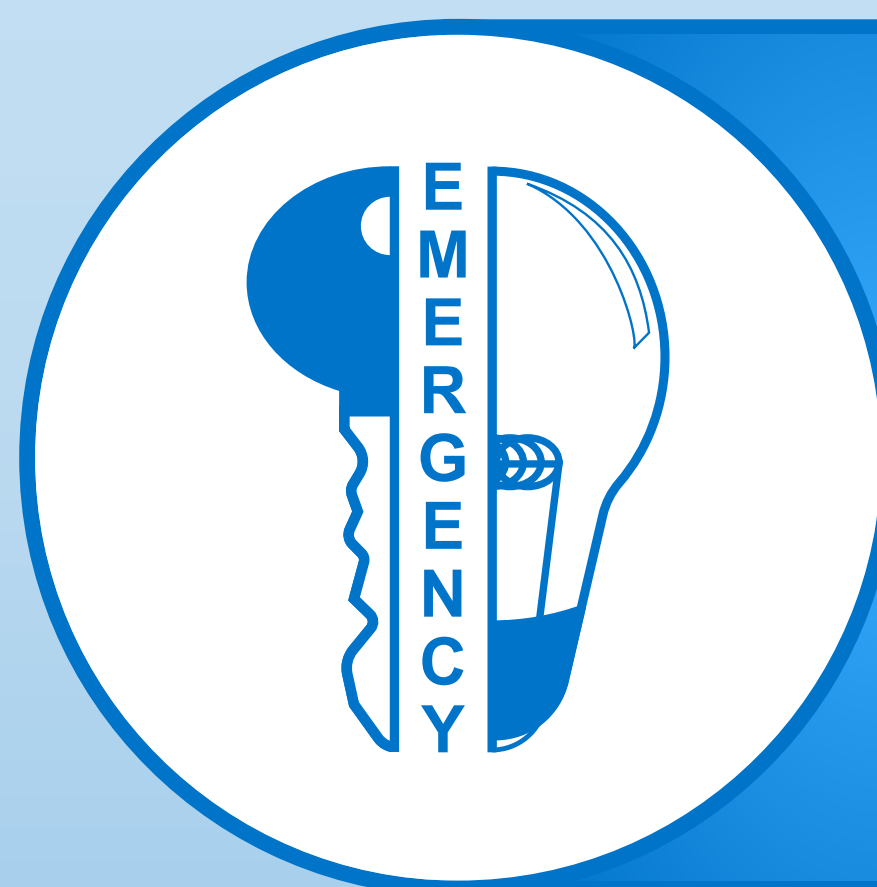
90

School-aged youth
served via Learning Pods



4,000+

Community members
receiving emergency rent,
mortgage or utility assistance



West End
Neighborhood
House



West End Neighborhood House

“On behalf of the Board of Directors of West End Neighborhood House, welcome to West End. Whether you are seeking services, an opportunity to volunteer, or are simply interested in our work, we hope you feel at home here. We also invite you to keep abreast of the latest developments by reading our monthly newsletter, which describes the progress West End makes in helping its customers achieve self-sufficiency.”

- Clint Walker, Board President

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